

Mayley Art – Terms of Business Purchasing through Mayley Art

1. General

- 1.1. The agreement of purchase is between the Customer and Mayley Art.
- 1.2. All product supplied to any Customer remain the property of the Artist until paid for in full.
- 1.3. All products are subject to availability.
- 1.4. If a product is no longer available, a suitable replacement will be recommended where available.
- 1.5. Products are subject to price change without prior notice. Should an order be received at an older price during a price change, an e-mail notification will be given and the option of cancelling or continuing with the order will be given.
- 1.6. Items ordered include delivery within the mainland UK, for any other destinations please contact us for additional delivery charges

2. Warranty/Guarantee

- 2.1. All products are guaranteed to arrive to you in excellent condition.
- 2.2. If a product arrived to you in a condition you feel is sub standard, then notification must be given to Mayley Art within 48 hours of receipt of delivery.
- 2.3. It is not the responsibility of Mayley Art if any damage occurs to any item after delivery
- 2.4. It is the responsibility of the Customer to pay for return carriage of any item other than if the item is damaged on delivery.
- 2.5. Mayley Art is happy to refund or exchange an item should the item not be suitable, but Mayley Art must be notified within 48 hours of the items delivery.
- 2.6. If returning an item, it should be packed in a suitable packaging to avoid damage and sent to Mayley Art, 3 Dawnay Garth, Shipton by Beningbrough, York, YO30 1BH.
- 2.7. Proof of sending must be gained to prove that an item has been returned to Mayley Art in case the item is lost in transit.
- 2.8. If the returned item is damaged on return to Mayley Art because of incorrect packaging and which is not the fault of the service used to return the item, it shall be refused.

For explanations of any of the above or for more details then please contact us from our website www.mayleyart.co.uk or by using the postal address in point 2.6